

## SUPPORT & SUPERVISION

### Suitable for Childcare Workers & Managers

There are [still places available](#) on our 'Support and Supervision — An Introduction' Course on Thursday 2 September 2010, from 9.30am—12.30pm

To download a booking form, select CTRL + click [HERE](#)

#### [Course Description](#)

This course will provide participants with a framework within which to implement and develop their support and supervision practice. It will also introduce and explore the key factors including:

- The purpose and benefits of effective support and supervision
- The key principles for the implementation of an effective support and supervision process
- Setting up a support and supervision agreement and setting the meeting agenda
- Some practical tools that can be used to help managers facilitate effective support and supervision including some simple techniques for giving constructive feedback.

This course will be delivered from the Training suite within North Edinburgh Childcare at 18b Ferry Road Avenue, Edinburgh, EH4 4BL. Course costs are set at a subsidised rate of £30.00 as a result of funding received from the Third Sector Enterprise Fund.

Individuals may be able to undertake our courses **FREE OF CHARGE** if they open a learner account with ILA Scotland. It's a Scottish Government scheme for people over 16, with an income of £22,000 a year or less or who are on benefits to get up to £200 a year towards the cost of learning something new.

To book a place or for more information please contact [Kim Weir on 0131 311 6931](#) or email [Kim.weir@northedinburghchildcare.co.uk](mailto:Kim.weir@northedinburghchildcare.co.uk)

Please visit our website at [www.northedinburghchildcare.co.uk](http://www.northedinburghchildcare.co.uk) for further information about other short courses we are delivering.

